

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

Applicant: D. Burgin et al : Atty Ref: 1160215/0531072  
Serial No. 09/944,836 : Group Art Unit: 2179  
Filed: Aug. 31, 2001 : Examiner: Mylinh Tran  
For: SYSTEM AND METHOD FOR AUTOMATED END USER SUPPORT

**NOTICE OF APPEAL FROM THE PRIMARY EXAMINER  
TO THE BOARD OF APPEALS**

**Mail Stop AF**  
COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby appeals to the Board of Appeals from the decision dated August 24, 2006 of the Primary Examiner finally rejecting claims 1-7, 9-20, 22-25, 27 and 28. The items checked below are appropriate:

1. ☒ Fee \$500.00
2. ☒ **ARGUMENTS IN SUPPORT OF PRE-APPEAL BRIEF REQUEST FOR REVIEW** In accordance with 1296 Off. Gaz. Pat. Office 67 (July 12, 2005) are being filed concurrently with this notice.
3. ☒ **TOTAL FEE DUE – Notice of Appeal** \$500.00
4. ☒ Fee shall be charged to a credit card at the time of filing. Any deficiency/overpayment thereof may be charged/credited to Dep. Acct. No. 06-2226.

Respectfully submitted,

Daniel L. Burgin, et al by:

//Ria Farrell Schalnatt//  
Ria Farrell Schalnatt  
Registration No. 47,058  
Telephone (513) 651-6426

FROST BROWN TODD LLC  
2200 PNC Center  
201 East Fifth Street  
Cincinnati, Ohio 45202-4182